



Federal Law Enforcement Training Centers Provides Access to the Computer/Electronic Accommodations Program

In 1990, The Department of Defense (DoD) established the Computer/Electronic Accommodations Program (CAP) to centralize assistive technology resources for individuals with disabilities. Through CAP, Federal Law Enforcement Training Centers (FLETC) employees may seek a FREE needs assessment to help them determine what assistive and communication technology may help them perform their job functions.

Frequently Asked Questions about using CAP Services

Q: How do I request a consultation or needs assessment through CAP?

A: FLETC employees or supervisors may contact CAP by phone or email or visit the CAP website to explore available solutions. CAP encourages individuals to use its online request form at <https://www.cap.mil/>. When you make a needs assessment request to CAP, you will be asked to provide CAP with information about you, your job, the limitations created by your medical condition, and your supervisor's contact information.

Q: Am I required to contact CAP before requesting assistive technology from FLETC?

A: No, you may request an accommodation from FLETC at any time. However, CAP may be able to assist you with identifying what type of assistive technology is available that may help you. Contact the FLETC EEO Office for assistance with reasonable accommodation or CAP requests.

Points of Contact

CAP Customer Service (Voice).....	(833) 227-3272 or (703) 614-8416
CAP Customer Service (Videophone).....	(571) 384-5629
CAP Email.....	cap@mail.mil
CAP Website.....	https://www.cap.mil/
Chief Information Officer (CIO) IT Operations and Support Division.....	(912) 267-1490
EEO Specialist/Disability Program Manager (Arlene González).....	(912) 261-3615
EEO Specialist/CAP Coordinator (Jodi Hershey).....	(912) 267-2106
EEO Office (Main Line).....	(912) 267-3316